



Workshop on Effective Healthcare Management System

January 19 – 23, 2026, 1st Run: Lagos & Port Harcourt

July 20 – 24, 2026, 2nd Run: Lagos & Abuja

For Tutor -Led Class: 9am – 4:30pm

Workshop fee: Lagos: N350, 000,

Abuja / Port Harcourt: N400, 000 per Participant

Delivery Mode: In-person / Live Virtual / Hybrid

Online course fee: N300, 000 per Participant

Available for In-plant Training

700 U\$D for foreign
Participants

Program overview:

Effective public health service delivery continues to remain a challenge in Nigeria. Over the past decades medical services are delivered in an environment of poor infrastructures and scarce resources. Healthcare administrators in Nigeria must now take a step back from their day-to-day operational challenges and take a strategic look at the quality of care, management, finances, productivity and growth of this vital industry. This workshop aims to equip clinicians and other health administrators with the skills to design and implement strategies for effective healthcare delivery and organizational change.

For whom:

Medical Directors, Hospital Directors, Medical Doctors, Head of Administration, Senior Doctors and Senior Officers in private hospitals, Clinics, Specialist Hospitals, Government Hospitals, Research and Medical Centers, Chief Medical in Pediatrics, Cardiology, Neurology and Gynecology and third sector health organizations involved in managing healthcare delivery system.

Learning objectives:

At the end of the program, participants will be able to;

- identify their priorities and develop leadership skills for working with staff and stakeholders to develop and deliver more productive healthcare services;
- acquire skills for guiding the work of clinicians through clinical governance and healthcare standards;
- work with the whole healthcare system to achieve sustainable change;
- evaluate HR's role as a vital contributor to a productive healthcare system;
- discover strategies to attract and retain top talent;
- examine best practices for managing performance and creating compensation, training and benefit systems that drive bottom-line results; and
- see the patients as the center piece of any successful healthcare system.

Course outline:

Day 1: Global Best Practice for Sustainable Healthcare System

- Understanding the Global Healthcare Trends and Challenges

Human Capital Associates Global Consult Ltd is Accredited by Nigeria Council for Management Development (NCMD)

Lagos: Human Capital Associates Global Consult Ltd: Acme House 2nd Floor, Ogbia Industrial Scheme, Ogbia, Ikeja – Lagos

Website: www.hcaglobalconsult.com; Email: info@hcaglobalconsult.com, hcaglobalconsult@gmail.com

Tel: Office Lines: Mon – Fri | 8am-5pm | +234-8051365946, +234-7087578814 (Office Lines)

24/7 Lines: +234-8068933608 (WhatsApp), +234-8029170491 & +234-8145745664(WhatsApp) & +234-9112830607

- Investment in Healthcare - Meaningful Return, Disastrous Failure
 - o identifying Hospital Risk Exposure and Risk Tolerance
 - o Assessing Various Financing Methods and identifying the best options

Day 2: Integrating Talent Management to Optimize Workforce Performance

- International Standard
- Factors Influencing Good Nursing Care
- Designing Attractive Compensation System and Incentive based
- Organizational Culture

Day 3: Journey to Excellence in Quality Service

- Implementing total quality management to strengthen hospital management and practice
- Striking a balance between high quality care and a reasonable ROI
- Global best practices for a sustainable healthcare system

Day 4: Designing Healthcare Services Process for Quality, Effectiveness and Cost Efficiency

- Building Hospital Reputation
- Understanding and Learning from Consumer demand

Day 5: Streamlining the Hospital Processes by Using IT to achieve Cost Efficiency

- Moving from Quality to Excellence using IT
- Effective Use of IT to Minimize Medical Error
- Human Resource Management in Today's Healthcare

LOCATIONS

1 - HCA Learning Centre. Acme House 2nd Floor, 23, Acme Road, Ogba, Industrial Scheme, Ikeja, Lagos, Nigeria

2 - FAB By Toprank Hotel, Opposite Old Federal Secretariat Area 1, Garki, Abuja.

3 - Pakiri hotel Ltd., 4 Okwuruola Street, off Stadium Road, Rumuola, Port Harcourt, Rivers State

Open Course Fee: N350, 000
In-plant Fee Negotiable

WORKSHOP FEE:

Workshop fee: Lagos: N350, 000 per Participant, VAT-N26,250

Abuja / Port Harcourt: N400, 000 per Participant, VAT-N30,000

Note: this covers Workshop Fee, Tea/coffee break, Lunch, course materials and certificate of attendance.

Payment should be made into our Accounts:

Account Name: Human Capital Associates Global Consult Ltd.

Union Bank of Nig. PLC: Account No: 0097961537

First Bank of Nig. PLC: Account No: 2033683960

Keystone Bank Ltd.: Account No: 1007150325

**For Booking / Enquiry, Call: 234-8051365946, 234-7087578814
24/7 Lines: 234-8068933608, 234-8029170491, 234-8145745664, & 234-9112830607**

Training Methodology

Lectures, discussions, exercises, and case studies will be used to reinforce these teaching/learning methods.

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